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Introduction
Thank you for choosing this Sony product.
Before operating the TV, please read this manual thoroughly and retain it for future reference.

Note
• Before operating the TV, please read “Safety information” (page 3).
• Instructions about “Installing the TV to the Wall” are included within this TV’s instructions manual.
• Images and illustrations used in Quick Start Guide and this manual are for reference only and may differ from actual product appearance.

Location of the identification label
Labels for Model No., and Power Supply rating (in accordance with applicable safety regulation) and Manufacturing date are located on the rear of the TV.
Labels for AC adapter Model No. and Serial No. are located at the bottom of AC adapter.

Notice for customers in Thailand
This telecommunication equipment conforms to NTC technical requirement.

Notes for Australia and New Zealand model
This product is ENERGY RATING qualified in the [Home] mode.
ENERGY RATING is a programme designed to promote energy efficient products and practices.
• When the TV is initially set up, it is designed to meet ENERGY RATING requirements while maintaining optimum picture quality.
• Changes to certain features, settings and functionalities of this TV (e.g. TV Guide, Picture/Sound, Eco setting) can slightly change the power consumption.
Depending upon such changed settings (e.g. [Shop] mode), the power consumption may vary which possibly could exceed the stated energy rating.
To reset the TV to ENERGY RATING qualified settings, select [Home] mode from the initial set-up procedure in [Factory Settings] under the [Customer Support] menu.

IMPORTANT INFORMATION
If a television is not positioned in a sufficiently stable location, it can be potentially hazardous due to falling. Many injuries, particularly to children, can be avoided by taking simple precautions such as:
• Using cabinets or stands recommended by the manufacturer of the television.
• Only using furniture that can safely support the television.
• Ensuring the television is not overhanging the edge of the supporting furniture.
• Not placing the television on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the television to a suitable support.
• Not standing the televisions on cloth or other materials placed between the television and supporting furniture.
• Educating children about the dangers of climbing on furniture to reach the television or its controls.

Safety information
WARNING
Batteries must not be exposed to excessive heat such as sunshine, fire or the like.

Installation/Set-up
Install and use the TV set in accordance with the instructions below in order to avoid any risk of fire, electrical shock or damage and/or injuries.

Installation
• The TV set should be installed near an easily accessible AC power outlet ( mains socket).
• Place the TV set on a stable, level surface to avoid it from falling down and cause personal injury or damage to the TV.
• Only qualified service personnel should carry out wall installations.
• For safety reasons, it is strongly recommended that you use Sony accessories, including:
  Wall-Mount Bracket
  SU-WL450
• Be sure to use the screws supplied with the Wall-Mount Bracket when attaching the mounting hooks to the TV set. The supplied screws are designed as indicated by illustration when measured from the attaching surface of the mounting hook. The diameter and length of the screws differ depending on the Wall-Mount Bracket model.
  Use of screws other than those supplied may result in internal damage to the TV set or cause it to fall, etc.

Transporting
• Before transporting the TV set, disconnect all cables.
• Two or three people are needed to transport a large TV set.
• When transporting the TV set by hand, hold it as shown below.
  Do not put stress on the LCD panel and the frame around the screen.
• When transporting the TV set for repairs or when moving, pack it using the original carton and packing material.

Ventilation
• Never cover the ventilation holes or insert anything in the cabinet.
• Leave space around the TV set as shown below.
• It is strongly recommended that you use a Sony Wall-Mount Bracket in order to provide adequate air-circulation.

Installed on the wall

![Diagram of TV installation](image-url)
Leave at least this space around the set.
Installed with stand

- To ensure proper ventilation and prevent the collection of dirt or dust:
  - Do not lay the TV set flat, install upside down, backwards, or sideways.
  - Do not place the TV set on a shelf, rug, bed, or in a closet.
  - Do not cover the TV set with a cloth, such as curtains, or items such as newspapers, etc.
  - Do not install the TV set as shown below.

AC power cord (mains lead)

Handle the AC power cord (mains lead) and outlet (mains socket) as follows in order to avoid any risk of fire, electrical shock or damage and/or injuries:

- The shape of AC power plug (mains plug), which is supplied with the TV set, varies depending on the regions. Be sure to connect the appropriate supplied AC power cord (mains lead) with the plug that fits into the AC power outlet (mains socket).
- Use only Sony supplied AC power cords (mains lead), not those of other brands.
- Insert the plug fully into the AC power outlet (mains socket).
- Operate the TV set on a 110–240 V AC supply only.
- When wiring cables, be sure to unplug the AC power cord (mains lead) for your safety and take care not to catch your feet on the cables.
- Disconnect the AC power cord (mains lead) from the AC power outlet (mains socket) before working on or moving the TV set.
- Keep the AC power cord (mains lead) away from heat sources.
- Unplug the AC power plug (mains plug) and clean it regularly. If the plug is covered with dust and it picks up moisture, its insulation may deteriorate, which could result in a fire.

Note

- Do not use the supplied AC power cord (mains lead) on any other equipment.
- Do not pinch, bend, or twist the AC power cord (mains lead) excessively. The core conductors may be exposed or broken.
- Do not modify the AC power cord (mains lead).
- Do not put anything heavy on the AC power cord (mains lead).
- Do not pull on the AC power cord (mains lead) itself when disconnecting the AC power cord (mains lead).
- Do not connect too many appliances to the same AC power outlet (mains socket).
- Do not use a poor fitting AC power outlet (mains socket).

NOTE ON AC ADAPTER

Warning

To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture.

To prevent fire or shock hazard, do not place objects filled with liquids, such as vases, on the apparatus.

Do not install this equipment in a confined space, such as a bookshelf or similar unit.

- Please ensure that the AC power outlet (mains socket) is installed near the equipment and shall be easily accessible.
- Be sure to use the supplied AC adapter and AC power cord (mains lead). Otherwise it may cause a malfunction.
- Connect the AC adapter to an easily accessible AC power outlet (mains socket).
- Do not coil the AC power cord (mains lead) around the AC adapter. The core wire may be cut and/or it may cause a malfunction of the TV.

- Do not touch the AC adapter with wet hands.
- If you notice an abnormality in the AC adapter, disconnect it from the AC power outlet (mains socket) immediately.
- The set is not disconnected from the AC source as long as it is connected to the AC power outlet (mains socket), even if the set itself has been turned off.
- As the AC adapter will become warm when it is used for a long time, you may feel hot when touching it by hand.

Prohibited Usage

Do not install/use the TV set in locations, environments or situations such as those listed below, or the TV set may malfunction and cause a fire, electrical shock, damage and/or injuries.

Location:

- Outdoors (in direct sunlight), at the seashore, on a ship or other vessel, inside a vehicle, in medical institutions, unstable locations, near water, rain, moisture or smoke.
- If the TV is placed in the changing room of a public bath or hot spring, the TV may be damaged by airborne sulphur, etc.

- For best picture quality, do not expose the screen to direct illumination or sunlight.
- Avoid moving the TV from a cold area to a warm area. Sudden room temperature changes may cause moisture condensation. This may cause the TV to show poor picture and/or poor colour. Should this occur, allow moisture to evaporate completely before powering the TV on.

Environment:

- Places that are hot, humid, or excessively dusty: where insects may enter; where it might be exposed to mechanical vibration, near flammable objects (candles, etc.). The TV shall not be exposed to dripping or splashing and no objects filled with liquids, such as vases, shall be placed on the TV.
- Do not place the TV in a humid or dusty space, or in a room with oily smoke or steam (near cooking tables or humidifiers). Fire, electric shock, or warping may result.

- Do not install the TV in places subject to extreme temperature, such as in direct sunlight, near a radiator or a heating vent. The TV may overheat in such conditions which can cause deformation of the enclosure and/or TV malfunction.
Situation:
• Do not use when your hands are wet, with the cabinet removed, or with attachments not recommended by the manufacturer. Disconnect the TV set from AC power outlet (mains socket) and antenna during lightning storms.
• Do not install the TV so that it sticks out into an open space. Injury or damage from a person or object bumping into the TV may result.

Broken pieces:
• Do not throw anything at the TV set. The screen glass may break by the impact and cause serious injury.
• If the surface of the TV set cracks, do not touch it until you have unplugged the AC power cord (mains lead). Otherwise electric shock may result.

When not in use:
• If you will not be using the TV set for several days, the TV set should be disconnected from the AC power (mains) for environmental and safety reasons.
• As the TV set is not disconnected from the AC power (mains) when the TV set is just turned off, pull the plug from the AC power outlet (mains socket) to disconnect the TV set completely.
• However, some TV sets may have features that require the TV set to be left in standby to work correctly.

For children:
• Do not allow children to climb on the TV set.
• Keep small accessories out of the reach of children, so that they are not mistakenly swallowed.

If the following problems occur...
Turn off the TV set and unplug the AC power cord (mains lead) immediately if any of the following problems occur. Ask your dealer or Sony service centre to have it checked by qualified service personnel.

When:
— AC power cord (mains lead) is damaged.
— Poor fitting of AC power outlet (mains socket).
— TV set is damaged by being dropped, hit or having something thrown at it.
— Any liquid or solid object falls through openings in the cabinet.

About LCD Monitor Temperature
When the LCD Monitor is used for an extended period, the panel surrounds become warm. You may feel hot when touching there by the hand.

Precautions

Viewing the TV
• For best picture quality, do not expose the screen to direct illumination or sunlight.
• View the TV in moderate light, as viewing the TV in poor light or during long period of time, strains your eyes.
• When using headphones, adjust the volume so as to avoid excessive levels, as hearing damage may result.

LCD Screen
• Although the LCD screen is made with high-precision technology and 99.99% or more of the pixels are effective, black dots may appear or bright points of light (red, blue, or green) may appear constantly on the LCD screen. This is a structural property of the LCD screen and is not a malfunction.
• Do not push or scratch the front filter, or place objects on top of this TV set. The image may be uneven or the LCD screen may be damaged.

• If this TV set is used in a cold place, a smear may occur in the picture or the picture may become dark. This does not indicate a failure. These phenomena disappear as the temperature rises.
• Ghosting may occur when still pictures are displayed continuously. It may disappear after a few moments.
• The screen and cabinet get warm when this TV set is in use. This is not a malfunction.
• The LCD screen contains a small amount of liquid crystal. Some fluorescent tubes used in this TV set also contain mercury (except for LED backlight LCD TV). Follow your local ordinances and regulations for disposal.

Handling and cleaning the screen surface/cabinet of the TV set
Be sure to unplug the AC power cord (mains lead) connected to the TV set from AC power outlet (mains socket) before cleaning. To avoid material degradation or screen coating degradation, observe the following precautions.
• To remove dust from the screen surface/cabinet, wipe gently with a soft cloth. If dust is persistent, wipe with a soft cloth slightly moistened with a diluted mild detergent solution.
• Never spray water or detergent directly on the TV set. It may drip to the bottom of the screen or exterior parts and enter the TV set, and may cause damage to the TV set.

• Never use any type of abrasive pad, alkaline/acid cleaner, scouring powder, or volatile solvent, such as alcohol, benzene, thinner or insecticide. Using such materials or maintaining prolonged contact with rubber or vinyl materials may result in damage to the screen surface and cabinet material.
• Periodic vacuuming of the ventilation openings is recommended to ensure to proper ventilation.
• When adjusting the angle of the TV set, move it slowly so as to prevent the TV set from moving or slipping off from its stand.

Optional Equipment
Keep optional components or any equipment emitting electromagnetic radiation away from the TV set. Otherwise picture distortion and/or noisy sound may occur.

Wireless Function of the unit
• Do not operate this unit near medical equipment (pacemaker, etc.), as malfunction of the medical equipment may result.
• Although this unit transmits/receives scrambled signals, be careful of unauthorised interception. We cannot be responsible for any trouble as a result.

Caution about handling the remote control
• Observe the correct polarity when inserting batteries.
• Do not use different types of batteries together or mix old and new batteries.
• Dispose of batteries in an environmentally friendly way. Certain regions may regulate the disposal of batteries. Please consult your local authority.
• Handle the remote control with care. Do not drop or step on it, or spill liquid of any kind onto it.
• Do not place the remote control in a location near a heat source, a place subject to direct sunlight, or a damp room.

Disposal of the TV set
Disposal of Old Electrical & Electronic Equipment (Applicable in the European Union and other European countries with separate collection systems)
This symbol is on the remote control and AC adapter.
### Parts and Controls

#### TV

1. **I/○ (Power)**
   - Turns the TV on or to switch to standby mode.
   - **Note**
     - To disconnect the TV from the AC power completely, pull the plug from the mains socket.

2. **+ / - / ▼ / ▲ (Volume / Item select)**
   - Increases/decreases the volume, or selects the next (+) or previous (-) channel when the CH Up/Down notification is displayed by pressing the CH/INPUT button.
   - Moves the selected input source up/down when the input select menu is displayed by pressing the CH/INPUT button.

3. **CH/INPUT**
   - Switches between the CH Up/Down screen and the input select screen.

4. **(Sensors/LED indicator)**
   - Receives signals from the remote control. Do not put anything over the sensor. Doing so may affect its function.
   - Lights up in amber when the sleep timer or on timer is set (page 19), or the TV is in Photo Frame Mode (page 11).
   - Lights up in green when [Power Saving] is set to [Picture Off] (page 21).
   - Lights up in green when the TV is turned on.
   - Does not light up when the TV is in standby mode.
   - Flashes while the remote control is being operated.

**Note**
- Make sure that the TV is completely turned off before unplugging the AC power cord (mains lead). Unplugging the AC power cord (mains lead) while the TV is turned on may cause the indicator to remain lit or may cause the TV to malfunction.

**Hint**
- The + button has a tactile dot. Use it as a reference when operating the TV.
Remote Control

1  (Input select / Text hold)
   - Displays and selects the input source (page 23).
   - In text mode, holds the current page.

2 SYNC MENU
   Press to display the BRAVIA Sync Menu and then select connected HDMI/MHL equipment from [Device Selection].
   The following options can be selected from BRAVIA Sync Menu.

   Device Control:
   Use the [Device Control] to operate equipment that is compatible with BRAVIA Sync Control. Select options from [Home (Menu)], [Options], [Content List] and [Power Off] to operate the equipment.

   TV Control:
   Use the [TV Control] menu to operate the TV from the [Home (Menu)] or [Options] menu.

   Return to TV:
   Selects this option to return to TV programme.

3 DIGITAL/ANALOG
   Switches to digital or analogue mode.

4 Number buttons
   - Select channels. For channel numbers 10 and above, enter the next digit quickly.
   - In text mode, enter the three digit page number to select the page.

5  (Text)
   In text mode, displays Text broadcast. Each time you press , the display changes cyclically as follows:
   Text → Text over the TV picture (mix mode) → No Text (exit the Text service)

6 Colour buttons
   Display operation guide (when colour buttons are available).

7  GUIDE (EPG)
   Displays the Digital Electronic Programme Guide (EPG) (page 10).

8  (Item select / Enter)
   - Select or adjust items.
   - Confirm selected items.

9  RETURN
   - Returns to the previous screen of any displayed menu.
   - Stops playback when playing photo/music/video file.

10 HOME
   Displays or cancels the menu.

11 +/– (Volume)
   Adjusts volume.

12  ( ) ( ) ( ) ( ) ( )
   - Operate the connected BRAVIA Sync-compatible equipment.
   - This key also can be used to operate USB media playback.

Speakers:
Selects [TV Speakers] or [Audio System] to output the TV's sound from the TV speakers or connected audio equipment.

TV Control:
Use the [TV Control] menu to operate the TV from the [Home (Menu)] or [Options] menu.

Return to TV:
Selects this option to return to TV programme.

3 DIGITAL/ANALOG
Switches to digital or analogue mode.

4 Number buttons
   - Select channels. For channel numbers 10 and above, enter the next digit quickly.
   - In text mode, enter the three digit page number to select the page.

5  (Text)
   In text mode, displays Text broadcast. Each time you press , the display changes cyclically as follows:
   Text → Text over the TV picture (mix mode) → No Text (exit the Text service)

6 Colour buttons
   Display operation guide (when colour buttons are available).

7  GUIDE (EPG)
   Displays the Digital Electronic Programme Guide (EPG) (page 10).

8  (Item select / Enter)
   - Select or adjust items.
   - Confirm selected items.

9  RETURN
   - Returns to the previous screen of any displayed menu.
   - Stops playback when playing photo/music/video file.

10 HOME
   Displays or cancels the menu.

11 +/– (Volume)
   Adjusts volume.

12  ( ) ( ) ( ) ( ) ( )
   - Operate the connected BRAVIA Sync-compatible equipment.
   - This key also can be used to operate USB media playback.
13 \(\text{(TV standby)}\)
Turns the TV on or switches to standby mode.

14 \(\text{(Wide Mode)}\)
Adjusts the screen display. Press repeatedly to select the desired wide mode (page 9).

15 \(\text{AUDIO}\)
- In digital mode, selects the sound for multilingual source.
- In analogue mode, selects dual sound (page 15).

16 \(\text{(Subtitle)}\)
Activates or changes the subtitle language (page 16).

17 \(\text{(Info / Text reveal)}\)
- Displays information. Press once to display information about the programme/input you are viewing. Press again to remove the display from the screen.
- In text mode, reveals hidden information (e.g. answers to a quiz).

18 \(\text{OPTIONS}\)
Press to displays a list that contains shortcuts to some setting menus. The listed options vary depending on the current input and content.

19 \(\text{(Jump)}\)
Returns to the previous channel or input viewed more than 15 seconds.

20 \(\text{PROG +/–/ }\text{[A]}/\text{[F]}\)
- Selects the next (+) or previous (–) channel.
- In text mode, selects the next (\text{[A]}) or previous (\text{[F]}) page.

21 \(\text{(Mute)}\)
Mutes the sound. Press again to restore the sound.

\[\text{Hint}\]
- The number 5, ➤, PROG + and AUDIO buttons have tactile dots. Use the tactile dots as references when operating the TV.
Watching TV

1 Press I/○ on the TV to turn on the TV.
2 Press DIGITAL/ANALOG to switch between digital and analogue modes.
3 Press the number buttons or PROG +/- to select a TV channel.
4 Press ● +/- to adjust the volume.

Changing the Viewing Style

Changing the Wide Mode

1 Press ● repeatedly to select the wide mode.

<table>
<thead>
<tr>
<th>Wide Zoom*</th>
<th>Normal</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Wide Zoom" /></td>
<td><img src="image" alt="Normal" /></td>
</tr>
<tr>
<td><img src="image" alt="Full" /></td>
<td><img src="image" alt="Zoom*" /></td>
</tr>
<tr>
<td><img src="image" alt="14:9*" /></td>
<td></td>
</tr>
</tbody>
</table>

* Parts of the top and bottom of the picture may be cut off.

For HDMI PC Input (PC timing)

<table>
<thead>
<tr>
<th>Normal</th>
<th>Full 1</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Normal" /></td>
<td><img src="image" alt="Full 1" /></td>
</tr>
<tr>
<td>Full 2</td>
<td></td>
</tr>
</tbody>
</table>

Setting Scene Select

1 Press OPTIONS.
2 Press ◁/▼ then ▲ to select [Scene Select].
3 When you select the desired scene option, the optimum sound and picture quality for selected scene are automatically set. The options you can select may vary. Unavailable options are greyed out.
Navigating through Home Menu

The HOME button allows you to access a variety of TV settings and features.

1 Press HOME.

2 Press ▲/▼ to select an option, then press ●.

To use the Favourite list

The Favourite feature allows you to specify up to four lists of your favourite programmes. While watching TV, press ▲ to create or display a Favourite list.

Hint
- Press the blue button to edit the Favourite list. Follow the guides at the bottom of the screen.

Digital Electronic Programme Guide (EPG)

1 Press GUIDE in digital mode.

2 Press ▲/▼/◄/► then ▼ to select a programme.

Digital Programme List

1 Press HOME in digital mode.

2 Press ▲/▼ then ▼ to select [Digital Programme List].

3 Press ▲/▼/◄/► then ▼ to select a programme.
Applications

Using the TV as a Photo Frame

Photo Frame displays the clock and calendar at the same time as displaying a photo, and listening to music or FM radio.

1 Press HOME.
2 Press △/▽ then → to select [Applications].
3 Press △/▽ then → to select [Photo Frame Mode].

To select photo or music from USB memory

1 Press OPTIONS while playing back a photo or music file.
2 Press △/▽ then → to select [Photo Frame Mode] to launch Photo Frame.

To select Display mode

You can change the photo frame display by selecting [Display Mode] in the [Photo Frame Settings] (page 18).

To select Clock Display mode

You can select among three clock display modes by selecting [Clock Display] in the [Photo Frame Settings] (page 18).

Note
- This TV does not have a battery powered backup for the clock. Therefore, if there is a power failure or if you disconnect the power cord, be sure to reset the current date and time.

Duration

To save power, the TV continually plays back in Photo-Frame Mode for up to 24 hours before powering off automatically. After automatic power off, do not use Photo-Frame Mode for at least one hour to avoid panel burn-in.

You can change the setting of the [Duration] in the [Photo Frame Settings] (page 18).

To avoid panel burn-in, the position of the photo, clock and calendar are switched automatically every hour.

Listening to FM Radio

1 Press HOME.
2 Press △/▽ then → to select [Applications].
3 Press △/▽ then → to select [FM Radio].
4 Press PROG +/- to select an FM radio station.

To exit FM Radio mode

1 Press RETURN.

Presetting Radio Stations

When you use FM Radio function for the first time, press HOME and select [Settings] → [System Settings] → [Channel Set-Up] → [FM Radio Set-Up] → [Auto Tuning].

To change preset radio stations

1 Press OPTIONS in FM Radio mode.
2 Press △/▽ then → to select [FM Radio Presets].
3 Press △/▽ then → to select the radio station you want to change.
4 Press △/▽ then → to change the FM frequency then to edit FM Radio station name.

Note
- If the station has a noisy sound, you may be able to improve the sound quality by pressing ◀/▶.
- When an FM stereo programme has static noise, press AUDIO until [Mono] appears. There will be no stereo effect, but the noise will be reduced.
Photo Share (except KDL-32R410B)

Connect, copy and view favourite photos on TV using your devices (eg. smart phones or tablets).

1 Press HOME.
2 Press ◀/▶ then ▼ to select [Photo Share].
3 Follow the instructions on the screen to connect your device to the TV.
4 Open web browser on device after all connections are established, then follow the instructions on the screen to access URL.

To display photo on TV
1 Tap on your device to start.
2 Select a photo, then tap the ⌘ icon on your device.

To save a photo displayed on TV
1 Tap thumbnail on your device, then hold the photo to open the context menu.
2 Select [Save].

Media

Playing back Photo/Music/Video via USB

You can enjoy photo/music/video files stored in a Sony digital still camera or camcorder through a USB cable or USB storage device on your TV.

1 Connect a supported USB device to the TV.
2 Press HOME.
3 Press ◀/▶ then ▼ to select [Media].
4 Press ◀/▶ then ▼ to select [Photo], [Music] or [Video]. If more than one USB device is connected, press the red button to select [Playback Options] then [Device Selection] to select the appropriate USB device.
5 Press ◀/▶/◀/▶ then ▼ to select a file or folder.

Playback options
Press the red colour button to display the list of USB playback settings.

To adjust the picture quality of USB video
1 Press OPTIONS during video playback.
2 Press ◀/▶ then ▼ to select [Picture].
3 Press ◀/▶/◀/▶/◀/▶ then ▼ to select and adjust an item.

To play a photo as a slideshow (Photo)
1 Press the green button in thumbnail view to start slideshow. To set [Slideshow Effect] and [Slideshow Speed], press OPTIONS → [Playback Options]. To stop a slideshow, press ▼ ◀ RETURN.

Note
- Thumbnail history in your device will keep up to 5 photos.
- Connect USB flash drive to keep up to 50 photos.
- Up to 10 smart phones or tablets can be connected to the TV at the same time.
- Maximum file size of each photo is 10 MB.
• Sony will not be held liable for any damage to, or loss of, data on the recording media due to a malfunction of any connected devices or the TV.
• The file system on the USB device supports FAT16, FAT32 and NTFS.
• The file name and folder name may not display correctly in some cases.
• When you connect a Sony digital still camera, set the camera’s USB connection mode to Auto or Mass Storage. For more information about USB connection mode, refer to the instructions supplied with your digital camera.
• Check the website below for updated information about compatible USB devices.
• Use a USB storage device that is compliant with USB mass storage device class standards.
• If a selected file has incorrect container information, or is incomplete, it cannot be played back.

**USB Video format**

• AVI (.avi)
  Video Codec: MPEG1, MPEG2, Xvid, MPEG4, H.264, Motion JPEG
  Audio Codec: PCM, MPEG1 Layer1/2, MPEG2 AAC (2ch), MPEG4 AAC (2ch), MPEG4 HE-AAC (2ch), Dolby Digital (2ch), WMA v8, MP3.

• ASF (.wmv, .asf)
  Video Codec: WMV v9, Xvid, VC-1
  Audio Codec: MP3, WMA v8

• MP4 (.mp4, .mov, .3gp)
  Video Codec: MPEG-4, H.264, H.263, Motion JPEG
  Audio Codec: MPEG1 Layer1/2, MP3, MPEG2 AAC, MPEG4 AAC, MPEG4 HE-AAC

• MKV (.mkv)
  Video Codec: WMV9, MPEG4, H.264, VC-1, VP8
  Audio Codec: PCM, MPEG1 Layer1/2, MP3, MPEG2 AAC (2ch), MPEG4 AAC (2ch), MPEG4 HE-AAC (2ch), Dolby Digital (2ch), WMA v8, Dolby Digital Plus (2ch), DTS, DTS 2.0, VORBIS

• WebM (.webm)
  Video Codec: VP8
  Audio Codec: VORBIS

• PS (.mpg, .mpeg, .vro, .vob)
  Video Codec: MPEG1, MPEG2
  Audio Codec: MPEG1 Layer1/2, MP3, Dolby Digital (2ch), Dolby Digital Plus (2ch), DTS, DTS 2.0

• TS (.ts, .m2ts)
  Video Codec: MPEG2, H.264, VC-1
  Audio Codec: MPEG1 Layer1/2, MP3, MPEG2 AAC, MPEG4 AAC, MPEG4 HE-AAC, Dolby Digital, Dolby Digital Plus (2ch), DTS, DTS 2.0

**USB Music format**

• LPCM (.wav)
• MPEG1, audio layer3 (.mp3)
• WMA V8 (.wma)

**USB Photo format**

• JPEG (.jpg, .jpeg)

**Note**

• Playback of the above file formats is not guaranteed.
Settings

System Settings

Note
- The options you can adjust vary depending on the situation. Unavailable options are greyed out or not displayed.

Picture

Picture Mode
Sets a picture mode. The options that can be selected differ depending on the [Scene Select] settings.

Reset
Reset all the [Picture] settings except [Picture Mode] and [Intelligent Picture Plus] to the default settings.

Backlight
Adjusts the brightness of the backlight.

Picture
Increases or decreases picture contrast.

Brightness
Brightens or darkens the picture.

Colour
Increases or decreases colour intensity.

Hue
Increases or decreases the green tones and red tones.

Sharpness
Sharpen or softens the picture.

Colour Temperature
Adjusts the whiteness of the picture.

Noise Reduction
Reduces the picture noise (snowy picture) in a weak broadcast signal.

MPEG Noise Reduction
Reduces the picture noise in MPEG-compressed video.

Cinema Drive
Provides improved picture movement when playing BD (Blu-ray Disc), DVD or VCR images taken on film, reducing picture blur and graininess. Select [Auto] to represent original film-based content as it is.

Note
- If the image contains irregular signals or too much noise, [Cinema Drive] is automatically turned off even if [Auto] is selected.

Advanced Settings
Sets [Picture] settings in more detail.

Reset: Resets all the advanced settings to the default settings.

Adv. Contrast Enhancer: Automatically adjusts [Backlight] and [Picture] to the most suitable settings judging from the brightness of the screen. This setting is especially effective for dark images scenes, and will increase the contrast distinction of the darker picture scenes.

Black Corrector: Enhances black areas of the picture for stronger contrast.

Gamma: Adjusts the balance between bright and dark areas of the picture.

Clear White: Emphasises white colours.

Live Colour: Makes colours more vivid.

LED Motion Mode: Reduces blur in movies by controlling the LED backlight source, but the brightness decreases.

Intelligent Picture Plus Set-up

Intelligent Picture Plus: Enhances picture quality according to preferred settings, channel or video input. The options that can be selected differ depending on the [Scene Select] settings.

Signal Level Indicator: When [On] is selected, the signal level bar will be displayed when you select analogue channel or video input.

Picture Optimisation: Allows you to enhance the picture to your preferred settings.
Sound

Sound Mode
Select according to content you want to enjoy.

Reset
Resets all the [Sound] settings except [Sound Mode], [Dual Sound] and [Advanced Settings] to the default settings.

Equaliser
Adjusts sound frequency settings.

Sound Booster
 Produces a fuller sound for more impact, by emphasising the bass sounds.

Clear Voice
 Makes voices sound clearer.

Intelligent Volume
Minimizes the difference in volume level between all programmes and adverts (e.g. adverts tend to be louder than programmes).

Balance
Emphasises left or right speaker balance.

Volume Offset
Adjusts the volume level of the current input relative to other inputs.

Dual Sound
Sets the sound from the speaker to [Mono], [Stereo], [Main] or [Sub].

Note
• If the signal is very weak, the sound becomes monaural automatically.
• If the stereo sound is noisy when receiving a NICAM programme, select [Mono]. The sound becomes monaural, but the noise is reduced.
• The [Dual Sound] setting is memorized for each programme position.
• You cannot listen to stereo broadcast sound when [Mono] is selected.

Hint
• If you select other equipment connected to the TV, set [Dual Sound] to [Stereo], [Main] or [Sub].

Advanced Settings
Dynamic Range: Compensates for differences in the audio level between different channels (only for Dolby Digital audio).

Note
• The effect may not function or may vary depending on the programme regardless of the [Dynamic Range] setting.

Downmix Mode: Set the downmix method that are suitable for multi-channel and 2-channel sound.

Screen

Wide Mode
For details about wide mode, see page 9.

Auto Wide
Automatically changes the wide mode according to the input signal from an external equipment. To keep your setting, select [Off].

Hint
• Even if [Auto Wide] is set to [On] or [Off], you can always modify the format of the screen by pressing repeatedly.

4:3 Default
Sets the default [Wide Mode] for a 4:3 input signal.

Auto Display Area
Select [On] to automatically adjusts the display area based upon the content or [Off] to choose from the [Display Area] options.

Display Area
Adjusts the picture display area.

Horizontal Shift
Adjusts the horizontal position of the picture.

Vertical Shift
Adjust the vertical position of the picture when [Wide Zoom] is set to [Zoom] or [14:9].
**PC Settings**
Selects screen mode or adjust the display position of the picture when receiving PC input signal.

**Channel Set-up**

**Analogue Set-up**

*Analogue Auto Tuning:* Tunes in all the available analogue channels. Usually you do not need to do this operation because the channels are already tuned when the TV was first installed. However, this option allows you to repeat the process (e.g., to retune the TV after moving house, or to search for new channels that have been launched by broadcasters).

*Manual Programme Preset:* Before selecting [Label]/[AFT]/[Audio Filter]/[Skip]/[Colour System], press PROG +/- to select the programme number with the channel. You cannot select a programme number that is set to [Skip:] (page 16).

*Programme/TV System/Frequency:* Presets programme channels manually.

*Label:* Assigns a name of your choice, up to seven letters or numbers, to the selected channel.

*AFT:* Allows you to fine-tune the selected channel manually. When [On] is selected, the fine tuning is performed automatically.

*Audio Filter:* Improves the sound of individual channels when distortion occurs in mono broadcasts in TV system [B/G], [I] and [D/K].

**Digital Set-up**

*Digital Tuning:*

*Digital Auto Tuning* Tunes in the available digital channels. This option allows you to retune the TV after moving house, or to search for new channels that have been launched by broadcasters.

*Auto Tuning Range*

*[Normal]: Searches for available channels within your region/country.*

*[Full]: Searches for available channels regardless of region/country.*

**Programme Sorting:** Changes the order in which the channels are stored on the TV.

**Subtitle Set-up:**

*Subtitle Setting*

When [For Hard Of Hearing] is selected, some visual aids may also be displayed with the subtitles (if TV channels broadcast such information).

*Primary Preferred Language* Select preferred language which subtitles are displayed in.

*Secondary Preferred Language* Select secondary preferred language which subtitles are displayed in.

**Colour System:**
Select the colour system ([Auto], [PAL], [SECAM], [NTSC3.58], [NTSC4.43] or [PAL60]) according to the channel.

**Signal Level:**
Displays the signal level for programme currently being watched.
Audio Set-up:

Audio Type
Switches to broadcast for the hearing impaired when [For Hard Of Hearing] is selected.

Primary Preferred Language
Select the preferred language used for a programme. Some digital channels may broadcast several audio languages for a programme.

Secondary Preferred Language
Select the secondary preferred language used for a programme. Some digital channels may broadcast several audio languages for a programme.

Audio Description
Provides audio description (narration) of visual information if TV channels broadcast such information.

Mixing Level
Adjusts the TV main audio and Audio Description output levels.

Hint
• This option is only available when [Audio Description] is set to [On].

MPEG Audio Level
Adjusts the MPEG audio sound level.

Technical Set-up:

Auto Service Update
Enables the TV to detect and store new digital services as they become available.

Service Replacement
Select [On] to automatically change the channel when broadcaster changes transmission of the viewing programme to a different channel.

FM Radio Set-up
Presets up to 30 FM radio stations that can be received in your area.

Auto Tuning: Allows you to automatically tune and store all the available channels.

FM Radio Presets: Allows you to manually tune and store each available channel one at a time.

Note
• To enable this feature, access to FM Radio mode by using Home (Menu) (page 11), then preset your desired FM radio stations according to the steps mentioned above.

---

Parental Lock

PIN Code
Sets up TV to block channel or external input. Use 0-9 on the remote control to enter a four-digit PIN code.

Change PIN Code
Select to change your PIN code.

Parental Rating

Except Australian and New Zealand model:
Sets an age restriction to viewing. To view any programme rated for ages above the age you specify, enter the correct PIN code.

Australian model and New Zealand model:
Sets a parental guidance level. Programmes that exceed the set level can only be watched after entering the correct PIN code.

Australian model:
• Block All: All programmes need a password to view.
  • G and above: To lock “General” and above programmes.
  • PG and above: To lock “Parental Guidance” and above programmes.
  • M and above: To lock “Mature” and above programmes.
  • MA and above: To lock “Mature Adult” and above programmes.
  • AV and above: To lock “Adult/Violence” and above programmes.
  • R and above: To lock “Restricted” and above programmes.
  • No block: No programmes need a password to view.
New Zealand model:
Block All: All programmes need a password to view.
G and above: To lock “General” and above programmes.
PGR and above: To lock “Parental Guidance Recommended” and above programmes.
AO and above: To lock “Adults Only” and above programmes.
No block: No programmes need a password to view.

Digital Programme Block
Locks a digital channel from being watched. To view a blocked channel, select [Unblocked].

External Input Lock
Locks an external input from being watched. To view a blocked external input, select [Unblocked].

Note
• Entering the correct PIN code for blocked channel or external input will temporarily deactivates the [Parental Lock] feature. To reactivate the [Parental Lock] settings, turn off and on the TV.

Hint
• If you lost your PIN code, see page 29.

Set-up
Wi-Fi Setup (except KDL-32R410B)
Built-in Wi-Fi: Turns on/off the Wireless LAN.
Wi-Fi Direct: Turns on/off to display photos, music and movies or control volume level using Wi-Fi direct device such as PC, mobile phone or digital camera.
Wi-Fi Direct Settings: Set to connect a Wi-Fi direct device to the TV using the Wi-Fi Direct function. If you cannot connect, press OPTIONS key and select [Manual].
Device Name: Change the name of the TV shown on the connected device.
Home Network Setup: Allows devices to connect using the renderer function.

Photo Frame Settings
Display Mode: Allows you to select the display mode. See page 11.
Clock Display: Allows you to select the clock display.
Image Selection: Select image.
Music Selection: Select music.
Slideshow Setting: Select from showing slideshow mode or single view photo.
Music Playback Setting: Select from listening to all tracks or a single music track.
Duration: Select the time period ([1 h], [2 h], [4 h] or [24 h]) after which the TV automatically switches to standby mode.
First day of the week: Set [Sunday] or [Monday] as the first day of the week on the calendar.

USB Auto Start
When USB device is connected to the USB port, select [On] to automatically view the thumbnail of the last played Photo/Music/Video.
Clock/Timers
Sets the timer and clock.
Sleep Timer: Set the time in minutes that you would like the TV to remain on before shutting off automatically.
On Timer: Turns on the TV from standby mode at a time you set, and tuned to a channel or input of your preference. Before setting this function, make sure you set the correct current time.
Clock Set: Set the current time and date. This feature also can be set from initial set-up.

Auto Start-up
Starts the initial set-up procedure. This option allows you to retune the TV after moving houses, or to search for new channels that have been launched by broadcasters.

Language
Select the language in which the menus are displayed.

Start-up Logo
Select [On] to display the logo when the TV is turned on. Select [Off] to disable it.

LED Indicator
Select [On] to light up the LED Indicator. Select [Off] to disable it.

AV Set-up
Video Labels: Assigns name to external equipment input.
Enable: Select [Auto] to display names only when the equipment is connected, or [Always] to display regardless of connection status.
Label Inputs: Uses one of the preset labels to assign a name to connected equipment. Select [Edit] to creates your own label.

Video/Component Input: Select [Auto] to have the TV detect and switch between the component video jack or the video jack when component video jack or video jack is connected.
Note
- You cannot use the component video jack and the video jack at the same time.

Speakers: Select sound output from the TV speakers or external audio equipment.

Headphone/Audio Out: Sets the sound output to headphones, external audio systems or Active Subwoofer connected to the TV. Disconnect headphones from the TV when you select [Audio Out] or [Subwoofer].

Headphone Speaker Link: Switches the TV’s internal speakers on/off when you connect headphones to the TV.

Headphone Volume: Adjusts the volume of the headphones.
Note
- This option is not available, when [Headphone/Audio Out] is set to [Audio Out].

Audio Out:
Variable: When using an external audio system, volume output from audio out can be controlled using the TV’s remote control.
Fixed: The audio output of the TV is fixed. Use your audio receiver’s volume control to adjust the volume (and other audio settings) through your audio system.

Digital Audio Out: Sets the audio signal that is output by connecting using digital audio output (optical) cable or HDMI (ARC) cable. Set to [Auto], when connecting equipment compatible with Dolby Digital or DTS. Set to [PCM], when connecting equipment not compatible with Dolby Digital or DTS.

TV Position: Improves the speaker settings when set as [Table-Top Stand] or [Wall Mount] according to your TV’s position.
**BRAVIA Sync Settings**

Allows the TV to communicate with equipment that is compatible with the BRAVIA Sync Control function, and connected to the HDMI/MHL jacks of the TV. Note that communication settings must also be made on the connected equipment.

**BRAVIA Sync Control:** Sets whether or not to link the operations of the TV and the connected equipment that is compatible with BRAVIA Sync Control. When set to [On], the following functions are available. If the specific Sony equipment that is compatible with BRAVIA Sync Control is connected, this setting is applied to the connected equipment automatically.

**Auto Devices Off:** When this is set to [On], the connected equipment that is compatible with BRAVIA Sync Control turns off when your TV goes to standby mode.

**Auto TV On:** When this is set to [On], the TV turns on when you turn on the connected equipment that is compatible with BRAVIA Sync Control (except in MHL mode).

**Auto Input Change (MHL):** When this is set to [On], an MHL device is switched to MHL input automatically. If the TV is in standby mode, it will not switch automatically. Select [Off] to disable it. The availability of [Auto Input Change (MHL)] depends on whether the MHL-compatible device can support this feature.

**BRAVIA Sync Device List:** Displays a list of connected equipment that is compatible with BRAVIA Sync Control. Selects [Enable] to update the [BRAVIA Sync Device List].

**Device Control Keys:** Select button functions of the TV’s remote control to operate the connected equipment.

- **None**
  Deactivates the control by the TV’s remote control.

- **Normal**
  For basic operations, such as navigation buttons (up, down, left or right, etc).

- **Tuning Keys**
  For basic operations and operation of channel-related buttons, such as PROG +/- or (0-9), etc.
  Useful when you control a tuner or set-top box, etc; via the remote control.

- **Menu Keys**
  For basic operations and operation of the HOME/OPTIONS buttons.
  Useful when you select menus of a BD player, etc; via the remote control.

- **Tuning and Menu Keys**
  For basic operations and operation of channel-related buttons and HOME/OPTIONS button.

**Note**
- You cannot use [BRAVIA Sync Control] if the TV operations are linked to the operations of an audio system that is compatible with BRAVIA Sync Control.
- Some equipment with [BRAVIA Sync Control] does not support the [Device Control] feature.

**Customer Support**

Provide information of your TV’s model, software, and others. For details, see page 21.
## Eco

**Reset**
Resets the current Eco settings to the default values.

**Power Saving**
Reduces power consumption of the TV by adjusting the backlight. When you select [Picture Off], the picture is switched off. The sound remains unchanged.

**Idle TV Standby**
Turns the TV off after it has been kept idle for the preset length of time.

## Customer Support

**Model Name**
Displays model name of your TV.

**Software Version**
Displays current software version of your TV.

**Digital**
Select [System Information] to display digital channel information of your TV.

**External Inputs**
Selects to view or manage the TV input.

**Picture Check**
**View Test Picture**: Allows you to check the picture condition on the display.

**Software Update**
Select to perform system update.

**Automatic Software Download**
Select [On] to download the software automatically by broadcast signal. Select [Off] to disable it.

**Factory Settings**
Resets all settings to factory settings. After completing this process, the initial set-up screen is displayed.

**Note**
- Be sure not to turn the TV off during this period (it takes about 30 seconds) or press any buttons.

**Product Information**
Displays your TV’s product information.
Viewing Pictures from Connected Equipment

Connection Diagram

You can connect a wide range of optional equipment to your TV.

Digital still camera/Camcorder/USB storage media
HDMI/MHL Device
Home Audio System with ARC/DVI-HDMI Adapter
DVI-Audio Out

Home Audio System Optical Input

VCR/Video game equipment/DVD player/S VHS/Hi8/DVC camcorder

Headphones/Home Audio System/Subwoofer

Detect Quality

- AV composite cable
- Antenna (aerial) cable
- Component cable
- HDMI cable

SD

Standard definition (SD) videos have picture signals with a vertical resolution of 480 (NTSC) or 576 (PAL/SECAM) lines.

HD

High definition (HD) videos have picture signals with a vertical resolution of 720 or 1080 lines.
Using Audio and Video Equipment

1. Turn on the connected equipment.
2. Press \( \rightarrow \) to display the input source.
3. Press / \( \triangledown / \triangledown \) then \( \square \) to select the desired input source. The highlighted item is selected if 2 seconds pass without any operation.

Note
- When connecting a digital audio system not compatible with Audio Return Channel (ARC) technology using an HDMI cable, you need to connect an optical audio cable to the DIGITAL AUDIO OUT (OPTICAL) to output digital sound.
- When connecting with an HDMI cable, be sure to use HighSpeed HDMI Cable with Cable Type Logo (Recommended SONY Cable).
- When connecting mono equipment, connect the audio cable to the L (mono) jack.
- When connecting a device that has DVI output, connect the DVI HDMI video cable to the HDMI IN 2 (ARC/DVI) and the DVI HDMI audio cable to the HDMI 2 AUDIO IN jack.

To use MHL device

Use an authorised MHL 2 CABLE with MHL logo (not supplied).
The TV simultaneously charges the MHL-compatible connected device while playing photo/music/video files.

To use BRAVIA Sync devices

When connecting the TV to BRAVIA Sync compatible equipment, you can control them together.
Be sure to perform the necessary settings in advance. The BRAVIA Sync Control settings must be set on both the TV and the connected equipment. See [BRAVIA Sync Settings] (page 20) for the settings on the TV side. Refer to the connected equipment operating instructions for the settings on the connected equipment side.

Using Screen mirroring

Screen mirroring displays the screen of a compatible device (e.g. smartphones) on your large TV screen by Miracast technology. No wireless router (or access point) is required to use this feature.

1. Press the \( \rightarrow / \rightarrow \) button, then select [Screen mirroring] using / \( \triangledown / \triangledown \) buttons.
2. Operate the Screen mirroring compatible device to connect with the TV. Once connected, the screen will be displayed on the device and also TV.
For details, refer to the instruction manual of the device.

To list connected devices/deregister device

When the standby screen for the Screen mirroring is displayed, press OPTION, then select [Show Device List / Delete].
To deregister a device, select the device in the list to delete, press \( \square \). Then, select [Yes] in the confirmation display.

To display dialogue when attempting to connect a device with the TV

Activating this function can avoid an unintended device from being connected.
When the standby screen for then Screen mirroring is displayed, press OPTION, then select [Registration Notification] \( \triangleright \) [On].
Note that once you decline registration request from a device, you will not be able to connect the device unless you delete it from the device list.

To change the band setting (for experts)

When the standby screen for Screen mirroring is displayed, press OPTION, then select [Band Setting].

Note
- Connecting devices must conform to the following:
  - Screen mirroring compatible devices: 2.4 GHz connection (5 GHz not supported).
  - For information about the supported wireless band of your device, refer to the instruction manual of your device.
Installing the TV to the Wall

This TV’s instruction manual only shows the steps on preparing the installation of the TV before installing to the wall.

To Customers:
For product protection and safety reasons, Sony strongly recommends that installation of your TV be performed by Sony dealers or licensed contractors. Do not attempt to install it yourself.

To Sony Dealers and Contractors:
Provide full attention to safety during the installation, periodic maintenance and examination of this product.

Sufficient expertise is required for installing this product, especially to determine the strength of the wall for withstanding the TV’s weight. Be sure to entrust the attachment of this product to the wall to Sony dealers or licensed contractors and pay adequate attention to safety during the installation. Sony is not liable for any damage or injury caused by mishandling or improper installation.

Use the Wall-Mount Bracket SU-WL450 (not supplied) to install the TV to the wall. When installing the Wall-Mount Bracket, also refer to the Operating Instructions and Installation Guide supplied with the Wall-Mount Bracket.

Note
• If the Table-Top Stand is attached to the TV, detach the Table-Top Stand beforehand. See the Quick Start Guide and follow in reverse order the steps to attach the Table-Top Stand.
• Place the TV with its screen facing down on a level and stable surface covered with a thick and soft cloth, when securing the Mounting Hook or when removing the Table-Top Stand from the TV to prevent damaging the surface of the LCD display.

1 Make sure that the wall has enough space for the TV and is capable of supporting a weight of at least four times that of the TV. Refer to the following table on installing the TV to the wall. See page 30-31 (Specifications) for the TV’s weight.
### Additional Information

**Unit:** mm

<table>
<thead>
<tr>
<th>Model Name</th>
<th>Display dimensions</th>
<th>Screen centre dimension</th>
<th>Length for mounting</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>a</td>
<td>b</td>
<td>c</td>
</tr>
<tr>
<td>40R470B</td>
<td>926</td>
<td>556</td>
<td>8</td>
</tr>
<tr>
<td>32R424B</td>
<td>736</td>
<td>451</td>
<td>61</td>
</tr>
<tr>
<td>32R420B</td>
<td>736</td>
<td>451</td>
<td>61</td>
</tr>
<tr>
<td>32R410B</td>
<td>736</td>
<td>451</td>
<td>61</td>
</tr>
</tbody>
</table>

**Note**
- Figures in the table may differ slightly depending on the installation.
- When your TV is installed on the wall, the upper side of the TV slightly leans forward.

**2** Attach the Attachment parts for Wall-Mount Bracket. Check the Attachment parts by referring to “1” of the Wall-Mount Bracket Installation Guide.

**Note**
- If using an electric screwdriver, set the torque at approximately 1.5 N·m (15 kgf·cm).
- Be sure to store the unused parts in a safe place for future use. Retain this manual for future reference.

**Standard mounting**

![Diagram of Standard mounting](image)
**Slim mounting**

**Note**
- You cannot use some of the terminals on the rear of the TV when using this mounting style.

3 Connect necessary cables to the TV.

**Note**
- You cannot access to any terminal after installing the TV to the wall.

4 Bundle the AC Adapter using the cable holders supplied with the TV. Make sure that the label is facing outwards when bundling AC adapter.

**KDL-40R470B**
5 Install the TV to the Base. Refer to “5” of Installation Guide and “Installing the TV to the Wall” of Operating Instructions supplied with the Wall-Mount Bracket.

<table>
<thead>
<tr>
<th>Model Name KDL-40R470B</th>
<th>Hook location</th>
</tr>
</thead>
<tbody>
<tr>
<td>32R424B 32R420B 32R410B</td>
<td>c</td>
</tr>
</tbody>
</table>

Refer to the instructions supplied with the Wall-Mount Bracket for your model to install the TV on the wall.
Troubleshooting

When the LED Indicator is flashing in red, count how many times it flashes (interval time is three seconds).
Press I/ therapies on the TV to turn it off, disconnect the AC power cord (mains lead), and inform your dealer or Sony service centre of how the indicator flashes (number of flashes).
When the LED Indicator is not flashing, check the items as follows.
If the problem persists, have your TV serviced by qualified service personnel.

Picture

No picture (screen is dark) and no sound
- Check the antenna/cable connection.
- Connect the TV to the AC power outlet (mains socket), and press I/ therapies on the TV or remote control.

No picture or no menu information from equipment connected to the video input jack appears on the screen
- Press therapies to display the connected equipment list, then select the desired input.
- Check the connection between the optional equipment and the TV.

Double images or ghosting
- Check the antenna/cable connection, location or direction.

Only snow and noise appear on the screen
- Check if the antenna is broken or bent.
- Check if the antenna has reached the end of its serviceable life (three to five years in normal use, one to two years at the seaside).

Distorted picture (dotted lines or stripes)
- Keep the TV away from electrical noise sources such as cars, motorcycles, hair-dryers or optional equipment.
- When installing optional equipment, leave some space between the optional equipment and the TV.
- Check the antenna/cable connection.
- Keep the antenna cable away from other connecting cables.

Picture or sound noise when viewing a TV channel
- Adjust [AFT] (Automatic Fine Tuning) to obtain better picture reception (page 16).

Tiny black points and/or bright points appear on the screen
- The picture of a display unit is composed of pixels. Tiny black points and/or bright points (pixels) on the screen do not indicate a malfunction.

Picture contours are distorted
- Change the current setting of [Cinema Drive] to other settings (page 14).

No colour on programmes
- Select [Reset] (page 14).

No colour or irregular colour when viewing a signal from the Y, Pb, Pr jacks of therapies
- Check the connection of the Y, Pb, Pr jacks of therapies and check if each jacks are firmly seated in their respective jacks.

No picture from the connected equipment appears on the screen
- Turn the connected equipment on.
- Check the cable connection.
- Press therapies to display the connected equipment list, then select the desired input.
- Correctly insert the memory card or other storage device in the digital still camera.
- Use a digital still camera memory card or other storage device that has been formatted according to the instruction manual supplied with the digital still camera.
- Operations are not guaranteed for all USB devices. Also, operations differ depending on the features of the USB device and the video being played.

Cannot select the connected equipment on the menu or cannot switch the input
- Check the cable connection.

Sound

No sound, but good picture
- Press therapies or therapies (Mute).
- Check if [Speakers] in [AV Set-up] is set to [TV Speakers] (page 19).
- Check if the headphone plug is connected to the TV.

No sound or noisy sound
- Check if the TV system setting is appropriate (page 15).
### Channels

**The desired channel cannot be selected**
- Switch between digital and analogue mode and select the desired digital/analogue channel.

**Some channels are blank**
- The channel is for scrambled/subscription service only. Subscribe to a pay TV service.
- Channel is used only for data (no picture or sound).
- Contact the broadcaster for transmission details.

**Digital channels are not displayed**
- Contact a local installer to find out if digital transmissions are provided in your area.
- Upgrade to a higher gain aerial.

### General

**The TV turns off automatically (the TV enters standby mode)**
- Check if the [Sleep Timer] is activated (page 19).
- Check if the [Duration] is activated by [On Timer] (page 18) or [Photo Frame Settings] (page 18).
- Check if the [Idle TV Standby] is activated (page 21).

**Some input sources cannot be selected**
- Select [Video Labels] and select [Always] of the input source (page 19).

**The remote control does not function**
- Replace the batteries.

**HDMI/MHL equipment does not appear on [BRAVIA Sync Device List]**
- Check that your equipment is compatible with BRAVIA Sync Control.

**Cannot select [Off] in [BRAVIA Sync Control]**
- If you have connected any audio system that is compatible with BRAVIA Sync Control, you cannot select [Off] in this menu. To change the audio output to the TV speaker, select [TV Speakers] in the [Speakers] menu (page 19).

**The [Parental Lock] password has been forgotten**
- Press HOME and select [Settings] → [System Settings] → [Parental Lock] → [PIN Code] then enter 9999 for the PIN code (PIN code 9999 is always accepted).
Specifications

System
Panel system
  LCD (Liquid Crystal Display) Panel, LED backlight
TV system
  Analogue: B/G, I, D/K, M
  Digital: DVB-T/DVB-T2

Colour/video system
  Analogue: PAL, SECAM, NTSC3.58, NTSC4.43
  Digital: MPEG-2 MP@ML/HL, MPEG-2 MP@ML/HL, H.264/MPEG-4 AVC MP/HP@L4
Channel coverage
  Analogue: 45.25MHz - 863.25MHz, Depend on country selection
  Digital: VHF/UHF, Depend on country selection
Sound output (Only for 19.5V supply)
  8 W + 8 W

Input/Output jacks
Antenna
  75 ohm external terminal for VHF/UHF
  COMPONENT IN/VIDEO IN
    COMPONENT IN
      Supported formats: 1080p, 1080i, 720p, 576p, 576i, 480p, 480i
      Y: 1 Vp-p, 75 ohms, 0.3V negative sync
      Pb: 0.7 Vp-p, 75 ohms
      Pr: 0.7 Vp-p, 75 ohms
      Video input (phono jack)
  COMPONENT IN/VIDEO IN
    COMPONENT IN
      Audio input (phono jacks)
HDMI IN 1/MHL, HDMI IN 2 (ARC/DVI)
  HDMI Video: 1080/24p, 1080p, 1080i, 720p, 576p, 576i, 480p, 480i
  MHL Video: 1080/24p, 1080/30p, 1080i, 720p, 720/30p, 576p, 576i, 480p, 480i
  PC input: (Horizontal x Vertical, Horizontal frequency, Vertical frequency, Standard)
    For KDL-40R470B
      VGA (640 x 480, 31.5 kHz, 60 Hz, VGA)
      SVGA (800 x 600, 37.9 kHz, 60 Hz, VESA Guidelines)
      XGA (1024 x 768, 48.4 kHz, 60Hz, VESA Guidelines)
      WXGA (1280 x 768, 47.4 kHz, 60Hz, VESA)
      WXGA (1280 x 768, 47.8 kHz, 60Hz, VESA)
      WXGA (1360 x 768, 47.7 kHz, 60Hz, VESA)
      SXGA (1280 x 1024, 64 kHz, 60 Hz, VESA)
      HDTV* (1920 x 1080, 67.5 kHz, 60Hz, EIA)
  * The 1080p timing when applied to the HDMI/MHL input will be treated as a video timing and not PC timing.

For KDL-32R424B / 32R420B / 32R410B
  VGA (640 x 480, 31.5 kHz, 60 Hz, VGA)
  SVGA (800 x 600, 37.9 kHz, 60 Hz, VESA Guidelines)
  XGA (1024 x 768, 48.4 kHz, 60Hz, VESA Guidelines)
  WXGA (1280 x 768, 47.4 kHz, 60Hz, VESA)
  WXGA (1280 x 768, 47.8 kHz, 60Hz, VESA)
  WXGA (1360 x 768, 47.7 kHz, 60Hz, VESA)
  Audio: Two channel linear PCM: 32, 44.1 and 48 kHz, 16, 20 and 24 bits, Dolby Digital
  Analogue audio input (mini jack) (HDMI IN 2 only)
  ARC (Audio Return Channel) (HDMI IN 2 only)
  DIGITAL AUDIO OUT (OPTICAL)
    Digital optical jack
  HDMI 2 AUDIO IN
    HDMI audio input (mini jack)
  AUDIO OUT, Audio output, Headphones (mini jack), Subwoofer
  USB port
  DC IN 19.5 V (except KDL-32R424B)
  AC adapter input
  DC IN 12 V (KDL-32R424B only)
  AC adapter input

Others
Optional accessories
  Wall-Mount Bracket: SU-WL450
  MHL Cable: DLC-MB10/DLC-MB20/DLC-MC10/DLC-MC20/DLC-MC30
  Operating temperature
    0 ºC – 40 ºC
  Operating humidity
    10 % – 80 % RH (non-condensing)

Power and others
Power requirements
  19.5 V DC with AC adapter
  Rating: Input 110 V - 240 V AC, 50/60 Hz
Screen size (measured diagonally) (approx.)
  KDL-40R470B: 40.0 inches / 101.6 cm
  KDL-32R424B: 31.5 inches / 80.0 cm
  KDL-32R420B: 31.5 inches / 80.0 cm
  KDL-32R410B: 31.5 inches / 80.0 cm
Display resolution
  KDL-40R470B: 1,920 dots (horizontal) x 1,080 lines (vertical)
  KDL-32R424B: 1,366 dots (horizontal) x 768 lines (vertical)
  KDL-32R420B: 1,366 dots (horizontal) x 768 lines (vertical)
  KDL-32R410B: 1,366 dots (horizontal) x 768 lines (vertical)
**Power consumption**
- KDL-40R470B: 75 W
- KDL-32R424B: 45 W
- KDL-32R420B: 45 W
- KDL-32R410B: 45 W

**Dimensions (Approx.) (w × h × d)**

*with Table-Top Stand*
- KDL-40R470B: 926 × 584 × 175 mm
- KDL-32R424B: 736 × 473 × 144 mm
- KDL-32R420B: 736 × 473 × 144 mm
- KDL-32R410B: 736 × 473 × 144 mm

*without Table-Top Stand*
- KDL-40R470B: 926 × 556 × 89 mm
- KDL-32R424B: 736 × 451 × 80 mm
- KDL-32R420B: 736 × 451 × 80 mm
- KDL-32R410B: 736 × 451 × 80 mm

**Mass (Approx.)**

*with Table-Top Stand*
- KDL-40R470B: 7.4 kg
- KDL-32R424B: 4.9 kg
- KDL-32R420B: 4.9 kg
- KDL-32R410B: 4.9 kg

*without Table-Top Stand*
- KDL-40R470B: 7.0 kg
- KDL-32R424B: 4.7 kg
- KDL-32R420B: 4.7 kg
- KDL-32R410B: 4.7 kg

**Note**
- Optional accessories availability depends on countries/region/TV model/stock.
- Design and specifications are subject to change without notice.
- This TV set incorporates MHL 2.

**Notes on Digital TV function**
- Any functions related to Digital TV (DVB) will only work in countries or areas where DVB-T/DVB-T2* (MPEG-2 and H.264/MPEG-4 AVC) digital terrestrial signals are broadcast. Please confirm with your local dealer if you can receive a DVB-T/DVB-T2* signal where you live.
- This TV set complies with DVB-T/DVB-T2* specifications, but compatibility with future DVB-T/DVB-T2* digital terrestrial broadcasts are not guaranteed.
- Some Digital TV functions may not be available in some countries/areas.